Head of Finance

Application pack

September 2021
About GambleAware

GambleAware is the leading commissioner of prevention and treatment services for gambling harms in Great Britain. We are an independent charity guided by a Board of trustees, the majority of whom work in the health sector.

In April 2021 GambleAware published a new five-year strategy which defined the charity’s vision of a society where people are safe from gambling harms. This vision is based on a whole-system approach, which acknowledges the many other organisations, networks and individuals, including those who have lived experience of gambling harms, that already play a key role across the system, or have the potential to do so in the future.

As an independent charity, we are regulated by the Charity Commission for England and Wales, and the Scottish Charity Regulator (OSCR). Our charitable objectives are:

a) The advancement of education aimed at preventing gambling harms for the benefit of the public in Great Britain, in particular young people and those who are most vulnerable, by carrying out research, by providing advice and information, by raising awareness, and by making grants; and,

b) Working to keep people in Great Britain safe from gambling harms through the application of a public health model based on three levels of prevention: primary – universal promotion of a safer environment; secondary – selective intervention for those who may be ‘at risk’; and, tertiary – direct support for those directly or indirectly affected by gambling disorder, by carrying out research, by providing advice and information, by raising awareness, and by making grants for the provision of effective treatment, interventions and support.

GambleAware has a vision to see a society where everyone is safe from gambling harms. To help achieve this, we are steered by a clear set of values which guide our behaviour and shape everything we do. GambleAware and its staff are committed to:

**Independence:** We act with independence in commissioning projects which are in the interest of preventing and treating gambling harms.

**Integrity:** We act fairly and with integrity.

**Equality:** We strive to achieve equality of access and outcomes for people experiencing gambling harms.

**Being evidence-based:** We are conscientious in ensuring our work is evidence-based and in the absence of evidence, we will apply the precautionary principle to fulfil our charitable purpose.
Life at GambleAware

Employee benefits

We are committed to offering our employees a range of benefits to support their wellbeing. We regularly review and update our benefits and the list below summarises those currently on offer.

<table>
<thead>
<tr>
<th>Annual flu vaccinations</th>
<th>Flexible working</th>
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<tr>
<td>Annual leave (25 days plus public holidays)</td>
<td>Highstreet staff discounts</td>
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<td>Annual staff feedback survey</td>
<td>Investment in staff development</td>
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<td>Cycle scheme</td>
<td>Mindfulness app</td>
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<td>Death in service</td>
<td>Pension</td>
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<td>Employee assistance programme</td>
<td>Private healthcare</td>
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<td>Eye-test and DSE assessment</td>
<td>Season ticket loan</td>
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Equal opportunities

GambleAware is committed to Equality, Diversity and Inclusion – with an EDI group at the core of the charity that is committed to driving real change throughout the organisation. Our aim is to ensure that our staff, partners, stakeholders and those we commission – at all levels – are committed to driving change for a more equitable society promoting zero tolerance towards inequality, exclusion, racism and all forms of discriminations through the organisation and our partners.

GambleAware will be conducting an annual staff survey to allow for an open, honest and confidential way for staff to feedback and share their observations of the charity and make suggestions for improved ways of working going forward.

Career development

At GambleAware, we pride ourselves on offering a work environment that encourage professional growth. We have a competency framework in place that sets out the skills, knowledge and behaviours that lead to successful performance. The framework is used as a basis for determining what employees need to achieve and how they can work to achieve this.

The framework is designed to empower staff to take control of their career and we deliver on this by offering regular internal and skills-based training opportunities for all employees, at any level. There are also opportunities for coaching across the team and with junior colleagues and we also provide an internal mentoring framework for all staff.
Job description

Role title: Head of Finance
Accountable to: Chief Operating Officer
Accountable for: Line management of small finance team
Location: Flexible with regular travel to the Head Office
Salary: £45,000-£60,000

Role Purpose

This is a key role in the leadership team and the post-holder will have accountability for accurately recording the charity’s financial transactions; preparing and presenting financial reports for colleagues, committee and Board meetings; preparing management accounts and preparing statutory year-end accounts and working with the auditors. It is an autonomous and hands-on role which requires self-reliance, good communication and diligence.

GambleAware is a growing charity with a critically important public health agenda. This is a new role with the opportunity for the right candidate to influence the charities growth and help define the working of the financial function.

Key accountabilities:

- Ensure financial standards are adhered to.
- Manage the tax and indirect tax responsibilities for the charity.
- Work closely with functions and teams to ensure effective financial management.
- Provide leadership, direction and support to ensure a consistent approach to financial management to deliver organisational objectives.
- Accountable for delivering annual financial statements and quarterly updates to the Board.
- Effectively manage the financial cashflow of the organisation in accordance with governance procedures and in line with organisational strategic objectives.
- Regularly report key financial information to support stakeholders in making key strategic decisions.
- Quickly establish strong working relationships with a variety of stakeholders based on trust and confidence, work well within teams, and have the skills to engage, influence and negotiate with colleagues.
- Provide financial reports to colleagues, senior management and trustees, to provide pertinent information about the charity’s performance against budgets and strategic plans, including regular management accounts.
- Develop and enhance financial systems and ways of working, to drive efficiencies and improvements.
**Key responsibilities:**

1. Demonstrate a commitment to diversity, inclusivity and equal opportunity in working with colleagues and stakeholders with a wide range of perspectives and experiences.
2. Responsible for leading, planning, co-ordinating and managing all aspects of finance on a day-to-day basis, supporting the organisation in meeting key strategic business aims and goals.
3. Ensure financial business cases are defined and developed.
4. Define, write and implement the financial strategic framework including the financial reporting requirements.
5. Ensure the integrity of budgeting and forecasting, focusing on the internal consistency, its coherence with strategic planning and its interfaces.
6. Required to support the Chief Operating Officer with the production of Board, Committee and Leadership Team papers and reporting tools.
7. Promote and develop the culture of a learning organisation committed to high quality of care and continuous improvement.
8. Manage the annual audit.
9. Undertake any other tasks as reasonably directed by your line manager.
10. Adhere to GambleAware policies and procedures.
11. Be a good team worker, demonstrating loyalty and commitment to the organisation and team members.

**Critical competencies:**

The competency framework sets out how we want people in GambleAware to work. The competencies are intended to be discrete and cumulative, with each level building on the levels below. The six competencies below are identified as critical to this role.

<table>
<thead>
<tr>
<th>Competency Level</th>
<th>Competencies</th>
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| **Brilliant Basics** | • Take a wide view, successfully achieving common goals with organisations that have different priorities.  
• Work collaboratively with end users or delivery partners to manage, monitor and deliver against service level agreements.  
• Drive a performance culture within own area and support and encourage a focus on performance and priorities. |
| **Difference Makers** | • Inspire colleagues and delivery partners to engage fully with the long-term vision and purpose, supporting them to make sense of change.  
• Encourage contributions and involvement from a broad and diverse range of staff by being visible and accessible. |
| **Game Changers** | • Bring together views and perspectives of stakeholders to gain a wider picture of the landscape surrounding activities and policies. |

This job description does not form part of the contract of employment and may be subject to change.
# Person Specification

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<th>Knowledge &amp; experience</th>
<th>Essential</th>
<th>Desirable</th>
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<tr>
<td>• Experience of statutory accounts production.</td>
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<td>• Public Health financial management office experience.</td>
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<td>• Significant experience leading a small finance team.</td>
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<td>• Health and Social Care financial management.</td>
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<td>• Experience of programme / project accounting.</td>
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<td>• Experience of working with multidisciplinary teams at varying levels of seniority.</td>
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<td>• Solid understanding and appreciation of financial accounting and management.</td>
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<td>• Experience of managing an annual audit.</td>
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<td>• Experience of managing the tax liabilities for an organisation.</td>
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<td>Skills &amp; abilities</td>
<td>• Ability to negotiate and influence others in a positive manner and confidence to deal with different priorities and differing views.</td>
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<td>• Ability to manage expectations.</td>
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<td>• Ability to prepare and present reports to Board, Committee and management teams on financial status and advise on financial issues and risks.</td>
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<td>• Diplomacy and ability to deal with difficult situations.</td>
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<td>• Leadership and team building skills.</td>
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<td>• Ability to work in a pressured environment and work to deadlines.</td>
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<td>• Excellent communication skills, with the ability to communicate effectively with a variety of audiences in a variety of ways.</td>
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<td>• Strong delivery focus, with the ability to drive progress forward and a concern for results and achieving goals.</td>
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<td>• Sets high standards of performance and seeks to improve previous performance levels.</td>
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<td>• Able to confidently and effectively chair meetings.</td>
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<td>• Required to work on own initiative.</td>
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<td>• Be flexible during times of change.</td>
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<tr>
<td>Qualifications</td>
<td>• Chartered Accountant.</td>
<td>• Level 5 or above Management qualification – CMI / ILM or equivalent.</td>
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<td>• Evidence of Continued Professional Development / further training.</td>
<td>• ICSA qualified.</td>
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<td>• ACCA / ACA Qualified.</td>
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<td>General</td>
<td>• Committed to continuous professional development.</td>
<td>• Keeping up to date with Charity Commission guidance.</td>
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<td>• Commitment to GambleAware’s mission and values.</td>
<td>• Must be prepared to travel and attend meetings and training as</td>
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How to Apply

Key Dates

Closing date for applications is 9am on Monday 27 September 2021.
Successful candidates will be invited to attend a panel interview in October.

How to apply

In order to apply, please submit a comprehensive CV along with a covering letter (up to two pages) to recruit@gambleaware.org.

Your cover letter should set out your interest in the role and how you meet the essential requirements in relation to the accountabilities and responsibilities for the role.

Equal opportunities

All candidates are also requested to complete an online Equal Opportunities Monitoring Form which will be found at the end of the application process. This should be submitted to recruit@gambleaware.org.

This will assist GambleAware in monitoring selection decisions to assess whether equality of opportunity is being achieved. Any information collated from the Equal Opportunities Monitoring Forms will not be used as part of the selection process and will be treated as strictly confidential.

GambleAware is an equal opportunity employer and is committed to ensuring equal opportunities, fairness of treatment, dignity, work-life balance and the elimination of all forms of discrimination in the workplace for all staff and job applicants.

We are committed to ensuring everyone can access our website and application process. This includes people with sight loss, hearing, mobility and cognitive impairments. Should you require access to these documents in alternative formats, please contact recruit@gambleaware.org.

Personal data

In line with GDPR, we ask that you do NOT send us any information that can identify children or any of your sensitive personal data (racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, data concerning health or sex life and sexual orientation, genetic and/or biometric data) in your CV and application documentation. Following this notice, any inclusion of your sensitive personal data in your CV/application documentation will be understood by us as your express consent to process this information going forward. Please also remember to not mention anyone’s information or details (e.g. referees) who have not previously agreed to their inclusion.

Contact details

For a conversation in confidence, please contact recruit@gambleaware.org and we will come back to you.
Also, if you have any comments and/or suggestions about improving access to our application processes please do not hesitate to contact us at recruit@gambleaware.org.
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About GambleAware:
GambleAware is an independent charity (Charity No. England & Wales 1093910, Scotland (SC049433) that champions a public health approach to preventing gambling harms. GambleAware is a commissioner of integrated prevention, education and treatment services on a national scale, with over £40 million of grant funding under active management.

For further information about the content of the report please contact info@gambleaware.org