

## ANNOUNCEMENT

### **GambleAware issues Invitation to Tender for new Outcomes Framework and Delivery Model for the National Gambling Treatment Service**

**London, 27 August 2021:** GambleAware has issued a new Invitation to Tender for external consultancy support to inform the development of an Outcomes Framework and Delivery Model for the future National Gambling Treatment Service.

Currently the National Gambling Treatment Service provides care for around 12,000 people each year and the National Gambling Helpline fields over 40,000 calls. However, the GambleAware commissioned Treatment and Support survey revealed that more than one in three people with a gambling disorder do not have access to any treatment or support. This programme of work will inform the future design of the National Gambling Treatment Service, to address the shortfall and increase capacity to ensure more people get the help and support they need.

The overall aim of the project is to produce an Outcomes Framework and Delivery Model for the National Gambling Treatment Service, which will ensure the service is accessible, effective, desirable and evidence-based. The Framework and Model will also be produced in consultation with existing and potential providers, co-commissioners and those with lived experience of gambling harms.

GambleAware's long term ambition is to jointly commission the National Gambling Treatment Service alongside statutory sectors in England, Scotland and Wales. The Outcomes Framework and Delivery Model produced through this work will be relevant in each of the three nations and their differing health contexts.

More information about the programme of work and Invitation to Tender is available [here](#). The deadline for applications is **12pm on Monday 8 October 2021**.

Those who would like more information, or are interested in applying, please email [commissioning@gambleaware.org](mailto:commissioning@gambleaware.org).

**-ENDS-**

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### About the National Gambling Treatment Service

- The National Gambling Treatment Service is a network of organisations working together across Britain to provide confidential treatment and support, free at the point of delivery, for anyone experiencing gambling-related harms.
- The National Gambling Treatment Service brings together a National Gambling Helpline and a network of locally-based providers across Great Britain that works with partner agencies and people with lived experience to design and deliver a system, which meets the needs of individuals. This system delivers a range of treatment services, including brief intervention, counselling (delivered either face-to-face or online), residential programmes and psychiatrist-led care.
- It is jointly commissioned by NHS England and GambleAware, and includes NHS, third sector and private sector providers delivering services across England, Scotland and Wales. Wherever someone makes contact throughout the network, these providers work alongside each other through referral pathways to deliver the most appropriate package of care for individuals experiencing difficulties with gambling, and for those who are impacted by someone else's gambling.

### About GambleAware

- GambleAware is an independent charity (Charity No. England & Wales 1093910, Scotland SC049433) that champions a public health approach to preventing gambling harms – see <https://www.begambleaware.org/for-professionals/about-us>.
- GambleAware is a commissioner of independent evidence-informed prevention and treatment services in partnership with expert organisations and agencies across Great Britain, with over £56 million of funding under active management.
- In April 2021 GambleAware published a new five-year strategy which defined the charity's vision of **a society where people are safe from gambling harms**. This vision is based on a whole-system approach, which acknowledges the many other organisations, networks and individuals, including those who have lived experience of gambling harms, that already play a key role across the system, or have the potential to do so in the future. Alongside this, GambleAware outlined its four key strategic priorities and four commissioning objectives which will help guide the charity as it strives to achieve its vision.
- In partnership with gambling treatment providers, GambleAware has spent several years methodically building structures for commissioning a coherent system of brief intervention and treatment services, with clearly defined care pathways and established referral routes to and from the NHS – a National Gambling Treatment Service.
- GambleAware produces public health campaigns including 'Bet Regret', and is responsible for the design and delivery of the campaign based on best practice in public health education. See: <https://www.begambleaware.org/for-professionals/safer-gambling-campaign>.