

# GambleAware

Pennine Place • 2a Charing Cross Rd  
London • WC2H 0HF  
T: +44 (0)20 7287 1994  
info@gambleaware.org

[about.gambleaware.org](http://about.gambleaware.org)

---

## Announcement

### **GambleAware welcomes decision to extend the ban on credit cards for online gambling**

London, 14 January 2019: GambleAware has today welcomed the move by the Gambling Commission to extend the ban on the use of credit cards to gamble

The ban, which will be in effect from 14<sup>th</sup> April 2020, is an issue that GambleAware has called for previously in its submission to the Government's Review of Gaming Machines and Social Responsibility Measures.

The new rules will apply to all online and offline gambling products with the exception of non-remote lotteries.

**Marc Etches, CEO of GambleAware has said:**

*"It is essential that every effort is made to protect those who may be at risk of experiencing gambling harm, so we welcome the decision by the Gambling Commission to extend the ban on using credit cards for online gambling, as well as offline. Gambling is a public health issue and mobile technology gives people access to gambling anytime, anywhere. Anyone who chooses to gamble should be able to do so in a safe environment, where the risks and available support options are made crystal clear."*

**-ENDS-**

**Contact:**

Sarah Evans

+447523 609413

[gambleaware@atlas-partners.co.uk](mailto:gambleaware@atlas-partners.co.uk)

## NOTES

### About GambleAware:

- GambleAware is an independent charity (Charity No. England & Wales 1093910, Scotland SC049433) that champions a public health approach to preventing gambling harms – see <http://about.gambleaware.org/>
- GambleAware is a commissioner of integrated prevention, education and treatment services on a national scale, with over £40 million of grant funding under active management. In partnership with gambling treatment providers, GambleAware has spent several years methodically building structures for commissioning a coherent system of brief intervention and treatment services, with clearly defined care pathways and established referral routes to and from the NHS – a National Gambling Treatment Service.
- The National Gambling Treatment Service brings together a National Gambling Helpline and a network of locally-based providers across Great Britain that works with partner agencies and people with lived experience to design and deliver a system, which meets the needs of individuals. This system delivers a range of treatment services, including brief intervention, counselling (delivered either face-to-face or online), residential programmes and psychiatrist-led care.
- In the 12 months to 31 March 2019, provisional figures show that the National Gambling Treatment Service treated 10,000 people and this is projected to rise to 24,000 people a year by 2021. Helpline activity is currently running at about 30,000 calls and on-line chats per annum. GambleAware also runs the website BeGambleAware.org which helps 4.2 million visitors a year, and signposts to a wide range of support services.
- GambleAware produces public health campaigns including **Bet Regret**. A Safer Gambling Board, including representatives from Public Health England, the Department for Digital, Culture, Media and Sport, and GambleAware, is responsible for the design and delivery of a campaign based on best practice in public health education. The Bet Regret campaign is being funded through specific, additional donations to the charity, in line with a commitment given to the government by the broadcasting, advertising and gambling industries.  
See <https://about.gambleaware.org/prevention/safer-gambling-campaign/>.